**Robocall Mitigation Disclosure**

MetroConnect LLC recognizes the impact of Robocalls to our clients and the trust of reputable voice communication in general. We are committed along with our providers to follow FCC guidelines and rules to be fully STIR/SHAKEN compliant by or before the published date.

MetroConnect is committed to vetting all new clients to ensure the intent by each client to use such service are legitimate and well-intended. The company’s best effort will be used to obtain and confirm the following new client information:

1. The business is located at the physical legal location stated.
2. Contact Person- Full name of contact person responsible for the account:
	1. Confirmed by state photo ID or
	2. FED ID # for company if contact does not want to provide photo ID.
3. Understanding of the client’s business.
4. Live phone call to the new client at the main company phone number stated to confirm they are the company they state they are and have signed up as.

MetroConnect LLC will also:

1. Not provide or allow auto-dialers.
2. Will not provide anonymous test accounts.

MetroConnect LLC requires by contract that all users of its services comply with applicable laws prohibiting illegal robocalling and providing for blocking and/or termination of services for those that intentionally breach such provisions.

 MetroConnect and its carrier will continuously monitor calling patterns in and out of our network to audit call failure, identify fraudulent traffic, including robocalling and international toll fraud.

MetroConnect carriers “will only accept traffic for termination from companies that are in the Robocall Mitigation Database after September 28, 2021”.

We hereby accept the terms of this disclosure form:

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Client Signature: Date: